

Privacy Policy

Vodafone Group Plc (hereinafter referred to as "Vodafone" "us" "we" or "our") is committed to respecting your privacy and to complying with applicable data protection and privacy laws. You can visit ca.vodafone.com (the "Site") without disclosing any personally identifiable information about yourself.

We have provided this Privacy Policy Statement to help you understand how we collect, use and protect your information when you visit the Site. We wish to help you make informed decisions, so please take a few moments to read the sections below and learn how we may use your personal information.

For the purposes of this Privacy Policy Statement "Vodafone Group" means Vodafone Group Plc and any company or other entity in which Vodafone Group Plc owns (directly or indirectly) more than 15% of the issued share capital. This includes Vodafone Group Services Limited, which runs the Vodafone Group Certification Authority as part of its activities.

Personal Information Collection

We endeavour to collect and use your personal information only with your knowledge and consent and typically when you use services, make customer enquiries, register for information or other services, or when you respond to communications from us (such as questionnaires or surveys).

The type of personal information we may collect could include, for example, your name and postal address, date of birth, gender, telephone and fax numbers, email address, and lifestyle and other information collected on registration or through surveys. If you choose to provide us with personal information it will be used in support of the intended purposes stated at the time at which it was collected, and subject to any preferences indicated to you.

You acknowledge that by providing data to us, you consent to the processing of your data in accordance with this Privacy Policy Statement.

Access to your Information

You can write to us at any time to obtain details of the personal information we may hold about you.*

Data Protection Manager (SAR)
Vodafone Limited
Vodafone House
The Connection
Newbury
RG14 2FN
England
data.protection@vodafone.com

Please quote your name and address. We would be grateful if you could also provide brief details of what information you want a copy (this helps us to more readily locate your data).

We will take all reasonable steps to confirm your identity before providing you with details of any personal information we may hold about you.

*we may charge GBP10.00 to cover the administration costs involved.

Information Security

Please be aware that communications over the Internet, such as emails/webmails, are not secure unless they have been encrypted. Your communications may route through a number of countries before being delivered - this is the nature of the World Wide Web/Intranet. Vodafone cannot accept responsibility for any unauthorised access or loss of personal information that is beyond our control.

Transferring your information outside of the European Economic Area**

It may be necessary to transfer your personal information to other companies within the Vodafone Group located in countries outside of the EEA. This may happen where our servers or such companies are based outside of the EEA or where you use our services and products while visiting countries outside of the EEA. The data protection and other laws of these countries may not be as comprehensive as those in the UK or the EU - in these instances we will take steps to ensure that your privacy rights are respected.

**The European Economic Area (EEA) currently comprises the Member states of the European Union plus Norway, Iceland and Liechtenstein.

Privacy Support

Vodafone reserves the right to amend or modify this Privacy Policy Statement at any time and in response to changes in applicable data protection and privacy legislation.

If you have any enquiry about Vodafone's data protection and privacy policy or practices, please write to:

Data Protection Manager
UK Regulatory
Vodafone Limited
Vodafone House
The Connection
Newbury
RG14 2FN
England
data.protection@vodafone.com